



#### **Agenda**

☐ HCT today

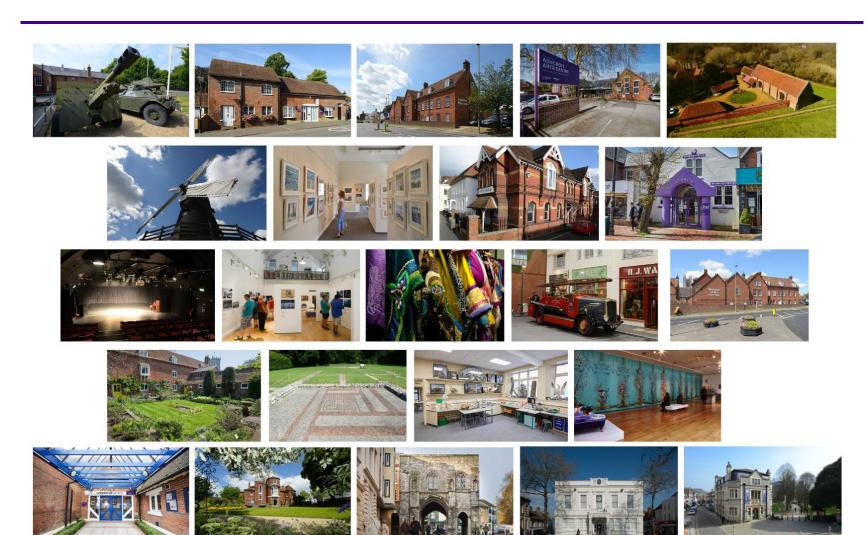
☐ Highlights and performance 2019-20

☐ Response to COVID-19

☐ Looking ahead



#### **Our venues**





#### **HCT today**



To create inspirational cultural experiences in Hampshire that enrich and transform lives

#### **OUR MISSION**

To provide great arts, heritage, museums and creative programming, working closely with local and national partners and placing communities, our collections and their stories at the heart of everything we do.

#### OUR PURPOSE

Changing lives through culture



#### **Strategic goals**

**GOAL ONE** 

To provide high-quality programmes and venues that engage diverse audiences and inspire local pride

**GOAL THREE** 

To deliver a financially sustainable future for culture in Hampshire, contributing to the local economy and building stronger communities

**GOAL TWO** 

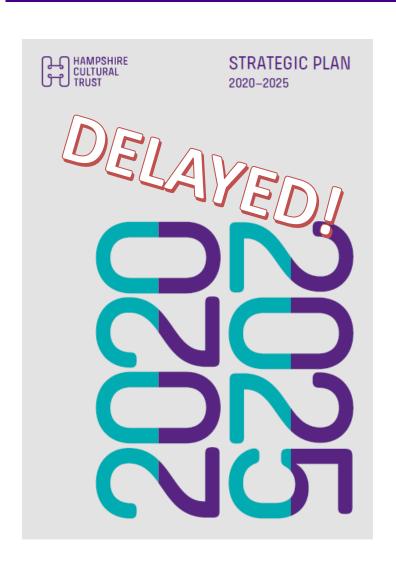
To improve wellbeing, health and happiness through cultural experiences

GOAL FOUR

To create fulfilling employment and volunteering opportunities through culture



#### **HCT today**



☐ Strategic five-year plan due for launch in March 2021 (following consultation with Founding Local Authorities and Arts Council)



#### **Our identity**

- Recognition as a charity with social impact at its heart
- Strong reputation within wider sector
- Strong relationship with critical founding partners
- Umbrella brand with local identities
- Significant organisational transformation since creation
  - Identity
  - Governance
  - People
  - Digital
  - Funding



#### **Goal one**

To provide high-quality programmes and venues that engage diverse audiences and inspire local pride





☐ Michelangelo's Sistine
Chapel: A Different
View across three venues
with more than 8,000
tickets sold to our first
admission charging
temporary exhibition

□ The BP Portrait Award exhibition from the National Portrait Gallery secured for the very first time. It attracted 14,929 visitors



Orla Kiely: A Life in Pattern at The Gallery, Winchester Discovery Centre one of the most popular ever exhibitions at the Gallery, with 17,612 visitors



#### **Goal one**



To provide high-quality programmes and venues that engage diverse audiences and inspire local pride



☐ Lucienne Day: Living Design at the Sainsbury Gallery at the Willis Museum in Basingstoke

Milestones Museum summer exhibition We'll meet again... commemorating the 80<sup>th</sup> anniversary of the outbreak of World War II







☐ I Grew Up 80s, an exhibition at both Gosport Gallery and the Sainsbury Gallery at the Willis Museum in Basingstoke, gave an entire generation a chance to wallow in 80s nostalgia with over 200 iconic objects that defined the decade



#### **Investment**

WELCOME

#### **Milestones Museum**

- ☐ HCT investment £210,000
- ☐ HCC investment £30,000









#### **Investment**

#### **Aldershot Military Museum**

- ☐ HCT investment £30,000
- ☐ TAG investment £15,000
- □ Armed Forces Covenant Fund Trust
- ☐ £18,000 for planned Resilience garden



☐ HCT investment £60,000









#### **Schools**







- 20,048 school children enjoyed a wide range of programmes, of which 9,593 enjoyed activities at Milestones Museum
- ☐ Schools income 2019-20 £113,194



#### **Collections**







Accessioned 75 new objects including:

- ☐ A selection of 34 framed and unframed landscape artworks by Hampshire artist Ronald Broad
- A Georgian purse, believed to have been found in the crypt of Winchester Cathedral by a contractor working on the subsidence
- ☐ We loaned 56 historic handbags to Spielzeug Welten Museum in Basel



☐ All 17 museums continue to meet the standards for Arts Council England accreditation

#### **Goal two**

To improve wellbeing, health and happiness through cultural experiences



- 18 targeted social impact programmes
- 82 partners
- ☐ 2000 participants













#### **Goal two**

To improve wellbeing, health and happiness through cultural experiences













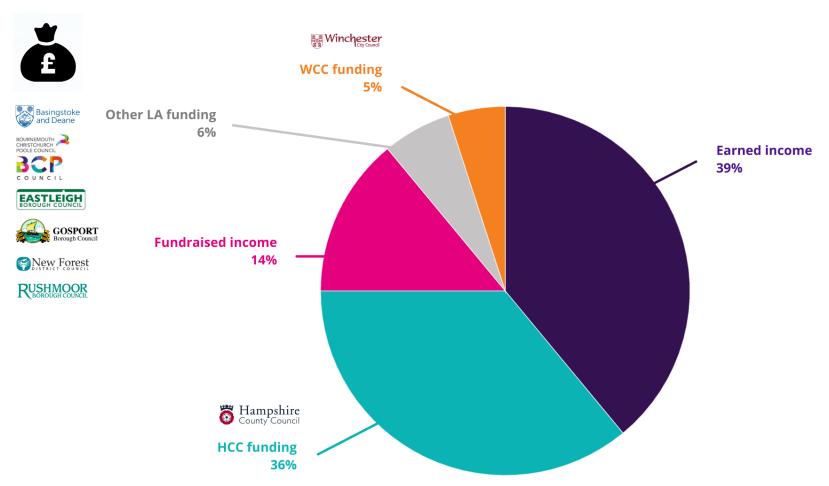




To deliver a sustainable future for culture in Hampshire, contributing to the local economy and building stronger communities

#### Turnover £6.9m

#### Year End 2019-20





To deliver a sustainable future for culture in Hampshire, contributing to the local economy and building stronger communities

#### Visitor figures 2019-20

	Actual	Budget	Last Yr
Aldershot	12,350	9,338	10,485
Allen	7,952	10,292	8,718
Andover	11,215	11,708	12,127
Basing House	3,298	4,028	3,413
Bursledon Windmill	4,261	3,097	3,259
Chilcomb	2,110	-	2,195
Curtis	8,818	10,292	8,989
Eastleigh	12,248	16,458	14,608
Gosport Gallery	28,170	24,672	23,922
Milestones	108,837	106,717	108,150
Red House	21,404	23,418	21,525
Rockbourne	2,738	2,222	2,202
W. City Museum	37,792	42,229	37,238
W. City Space	25,092	27,800	21,179
W. Discovery Centre	47,679	46,714	40,765
Westbury	19,311	21,769	19,514
Westgate	24,868	24,947	24,893
Willis	22,583	23,390	27,823
Museum Total	400,726	409,091	391,005
Ashcroft	16,435	16,579	14,183

16,435	16,579	14,183
17,153	16,692	15,111
19,370	21,668	21,326
52,958	54,939	50,620

Combined Total	453,684	464,030	441,625
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Forest Arts West End Arts Centre Totals

Variance				
Budget	Last Year			
3,012	1,865			
- 2,340	- 766			
- 493	- 912			
- 730	- 115			
1,164	1,002			
2,110	- 85			
- 1,474	- 171			
- 4,210	- 2,360			
3,498	4,248			
2,120	687			
- 2,014	- 121			
516	536			
- 4,437	554			
- 2,708	3,913			
965	6,914			
- 2,458	- 203			
- 79	- 25			
- 807	- 5,240			
- 8,365	9,721			

	144	2,252
	461	2,042
	2,298	- 1,956
-	1,981	2,338

12,059

2.00/ 12.50/
2.8% 13.5%
-10.6% -9.2%
-3.6% 4.6%

Variance %

Last Year

17.8%

-8.8%

-7.5%

-3.4%

30.7%

-3.9%

-1.9%

-16.2%

17.8%

0.6%

-0.6%

24.3%

18.5%

17.0%

-1.0%

-0.1%

-18.8%

2.5%

2.7%

Budget

32.3%

-22.7%

-4.2%

-18.1%

37.6%

0.0%

-14.3%

-25.6%

14.2%

2.0%

-8.6%

23.2%

-10.5% -9.7%

2.1%

-11.3%

-0.3%

-3.5%

-2.0%

Venues closed 18 March – two weeks of financial year remaining

(Est. lost visitors – 15k)



To deliver a sustainable future for culture in Hampshire, contributing to the local economy and building stronger communities

#### **Earned income**

Year on Year comparison			
	15-16	19-20	+/-
Visitors	466,134	453,684	- 3 %
Admissions	£638,950	£922,937	+ 44 %
Retail income	£213,110	£258,753	+ 21 %
Food & beverage	£332,657	£459,681	+ 38 %
Box office	£241,197	£330,465	+ 37 %
Workshops & schools	£253,720	£314,116	+ 24 %
Gift aid	£25,590	£129,183	+ 405 %
Venue donations	£25,663	£78,994	+ 208 %
Total income	£1,730,887	£2,494,129	+ 44 %
Per head	£3.71	£5.50	+ £1.78



To deliver a sustainable future for culture in Hampshire, contributing to the local economy and building stronger communities

#### **Income & Expenditure**

	19-20 Actual	Budget 19-20	Variance	18-19 Actual
LA Grants	3,241,555	3,320,367	(78,812)	3,391,926
Voluntary Income	981,853	858,653	123,200	883,549
Earned Income	2,657,152	2,456,700	200,452	2,455,895
Total Income	6,880,560	6,635,720	244,840	6,731,370
Staff Costs	(4,096,659)	(4,101,051)	4,391	(3,939,191)
Operating Costs	(1,443,591)	(1,664,133)	220,542	(1,684,817)
Central Support Costs	(1,047,131)	(965,747)	(81,385)	(902,325)
Total Expenditure	(6,587,382)	(6,730,931)	143,549	(6,526,333)
Surplus/(Deficit)	293,179	(95,210)	388,389	205,037

#### **Goal four**





#### **Enhancements to Benefits**



☐ Volunteers – 37,834 contributed hours

#### Holiday allowance





Once an employee has successfully completed their probation they can apply to their line manager for up to two gift days per year (April to March) to experience a different team, venue or event within the trust From 1 April 2020



Life assurance

Free life assurance (3 x salary lump sum) for all active HCT Royal London pension scheme members in the event of death in service From 6 January 2020

☐ Introduced e-learning platform

☐ Learning and development

Enhancement to employee benefits

programmes 1,800 hours of training

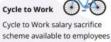
#### Wellbeing



Standard provision of refreshments (tea, coffee, water - not including retail products) when working or volunteering at any of our sites Immediate effect



Health cash plan salary sacrifice scheme available to all employees Opt-in, from 1 April 2020



Opt-in, from 1 April 2020

#### **Employee support**



All employees will have access to a 24/7 help line, offering free and confidential access to legal, health and counselling support from a team of specialists From January 2020

#### **Goal four**



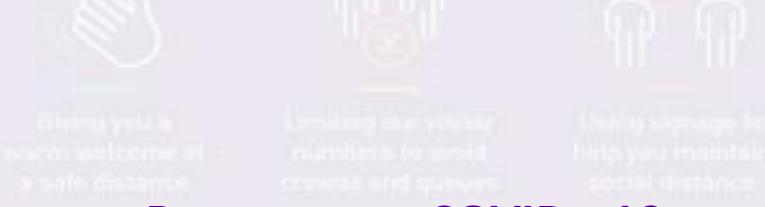
To create fulfilling employment and volunteering opportunities through culture

- ☐ Newly developed value framework
- Our values support our vision and shape our culture

## Staying safe



We've made some chariges so that visiting is safe for everyone. We are doing this by:



**Response to COVID - 19** 



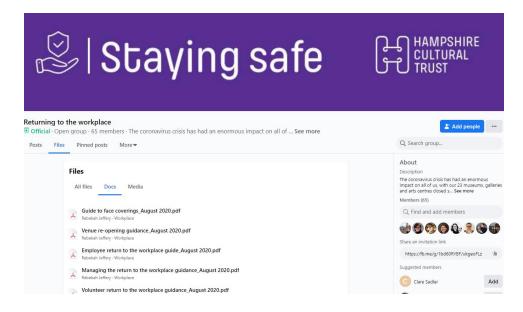
#### **COVID – 19 response**

- ☐ Venues closed on 24 March, 105 events postponed, 71 events cancelled
- ☐ Structured internal communication plan regular updates on Workplace platform
- ☐ Furloughed 160 employees and casual workers (46% of FTEs)
- ☐ Assistance from business grants and emergency funding from NLHF



From notifications

Paul Sapwell

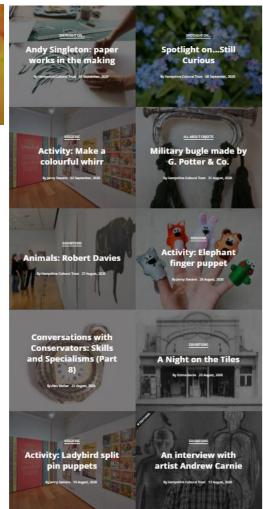




#### www. Culture on Call .com

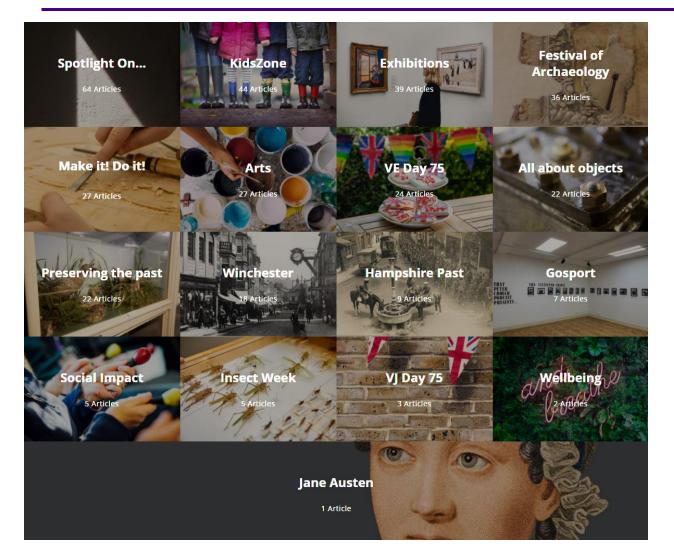


- Brand new online digital publication published within 10 days of closure - Culture on Call
- ☐ Showcasing the breadth, depth and creativity of our programme online
- ☐ 20 weeks, 224 articles, 11.5 per week
- ☐ 50,000 page visits, average 2 minute duration





#### www. Culture on Call .com







Ancestry at Milestones

#### HAMPSHIRE CULTURAL TRUST

#### www. Culture on Call .com



Artist Andrew Carnie talks with Dr Marius Kwint, Historian, Curator and Reader in Visual Culture at the University of Portsmouth. Andrew and Marius share an interest in the application of the arts to scientific thinking and in our conceptions of the world, as realised in Andrew's current exhibition, *The Winter Tree*, at <a href="City Space">City Space</a> (open until Saturday 22 August).

Their collaborations around neuroscience and the dendritic form have resulted new ideas, research and exhibitions, across the world.

Here, Andrew talks about the evolution of his current practice and the impact of exhibiting



Created by Dr Marius Kwint



Throughout the lockdown months, paper artist Andy Singleton has been busy creating staggeringly detailed works for his solo exhibition in The Gallery in Winchester next month. Through his latest photo diary, we get to catch up on his progress and see a tantalising glimpse of the works to come.

Singleton is making new large scale, paper installations and drawings in preparation for the exhibition, which will be an exploration of the inner and outer worlds that are part of the human experience – from the human body to celestial bodies. Singleton is exploring the link between these worlds to expose the often forgotten, fantastical realities of our existence.



© Nick Singleton





#### Lockdown is no barrier to creativity

By Sam Hatherley

now than ever; poems are invita-tions to bear witness to our ex-periences, to our understanding of others and ourselves. They

Sysam Hatherley and the possibility of the point of the possibility of











#### **COVID – 19 response**

- ☐ Social impact programme, Brighter Futures supporting adults with mental health taken online
- ☐ 12 free courses April July all fully booked
- ☐ This included poetry for wellbeing and two life writing for wellbeing courses designed and led by Hampshire Poet, Kathryn Bevis







#### **COVID – 19 response**

- Arts centres launched online classes to replace onsite delivery
- ☐ pre-recorded content and live sessions (Zoom)
- □ Topics ranging from art appreciation and painting to street dance and meditation
- Over 200 participants, over £3,000 income



Participant work from Painting Masterclass Chez Vous

Matro Rancho streaming during Westival





- ☐ Live performance programme severely impacted
- ☐ Invested in live streaming and took popular summer Westival on-line



- Planned to open at the earliest opportunity
- ☐ Ticketing and booking system implemented for all venues
- ☐ High quality safety measures in place
- ☐ 150 individual safety signs designed and produced
- ☐ Risk assessments completed and published online for all venues
- Contactless donation units installed







PHASE	VENUE	OPENING DATE
1	Chilcomb House site; Staff by appt ONLY. No public access.	1-Jun-2020
2	Aldershot Military Museum	4-Jul-2020
	Chilcomb House site; Open for public and staff Monday to Thursday	4-Jul-2020
	Red House Museum and Gardens	4-Jul-2020
	Basing House	4-Jul-2020
	Milestones Museum	4-Jul-2020
	Westgate Museum	4-Jul-2020
	Winchester City Museum	4-Jul-2020
	F2 *By appt only via collections@hampshireculturaltrust.org.uk	6-Jul-2020
	City Space, Winchester Discovery Centre	6-Jul-2020
	The Gallery, Winchester Discovery Centre	6-Jul-2020
3	Westbury Manor Museum	15-Jul-2020
	Willis Museum and Sainsbury Gallery	15-Jul-2020
	Allen Gallery	16-Jul-2020
	Gosport Gallery	17-Jul-2020
	Bursledon Windmill	25-Jul-2020
	West End Centre (Workshops & Live streaming)	20-Jul-2020
	Ashcroft Arts Centre (Workshops & Live streaming)	20-Jul-2020
	Forest Arts Centre (Workshops & Live streaming)	20-Jul-2020
4	Andover Museum (	1-Aug-2020
	Eastleigh Museum	1-Aug-2020
5	West End Centre	1-Sep-2020
	Ashcroft Arts Centre	1-Sep-2020
	Forest Arts Centre	1-Sep-2020
	Curtis Museum *Date reassessed when volunteer resources confirmed	3-Sep-2020
	Hampshire Wardrobe	7-Sep-2020
	Wessex Dance Academy	TBC
6	Rockbourne Roman Villa	2021











































# AILESTONES PIER

ROCK SHOP

PIER



CREAM

ICES



Looking ahead



#### **Looking ahead**

#### **Year End Forecast 2020-21**

	Jul YTD	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total Forecast	Original Budget	Var
Visitor figures	4,529	10,746	5,886	6,721	8,683	9,962	9,176	15,656	17,634	88,993	438,517	- 349,524
% of budget	3%	25%	15%	20%	20%	25%	36%	40%	50%	20%		

☐ £480k application to Arts Council England Cultural Recovery Fund



## Forecast financial position 2020-21 Unrestricted income (does not include funded projects)



Visitor Figures	453,684	88,993	438,517	(349,524)	
% of budget	,	20%	,	(,,	
,	19-20 Actual	Forecast 20-21	Original Budget 20-21	Var	
LA Grants					
Hampshire County Council	2,464,361	2,309,486	2,284,352	25,134	Absorbed £155K in reduced grant
Winchester City Council	330,353	313,835	313,835	0	Absorbed £16.5K in reduced grant
Other Local Authorities	446,376	444,084	446,934	(2,850)	Reduction from Eastleigh BC
	3,241,154	3,067,405	3,045,121	22,284	
Voluntary Income					
ACE grants		480,000	0	480,000	ACE Emergency funding
NLHF Grants		41,700	0	41,700	NLHF Emergency Funding for Covid reopening costs
Other Grants	116,325	(15,000)	72,000	(87,000)	
Leisure and Hospitality Grant		235,000	0	235,000	Government Covid Support
Museums and Galleries tax relief	51,320	50,000	36,657	13,343	
Donations	83,387	35,486	58,412	(22,926)	
Gift Aid	128,865	32,388	145,259	(112,871)	
Cost recovery on restricted projects	48,604	65,650	89,531	(23,880)	
	428,501	925,224	401,859	523,365	
Earned Income					
Admissions	922,937	242,161	1,095,807	(853,645)	
Box Office	330,466	72,736	354,211	(281,475)	
Workshops	314,116	42,353	345,211	(302,858)	
Other income	269,818	34,605	205,961	(171,356)	
Shop sales	258,735	67,290	294,779	(227,490)	
Cafe and bar sales	459,681	104,529	562,054	(457,526)	
Events Income	33,805	5,601	24,750	(19,149)	
	2,589,558	569,274	2,882,772	(2,313,498)	
Total Income	6,259,213	4,561,903	6,329,753	(1,767,849)	
Expenditure					
Staff Costs - includes JRS rebate 20-21	(3,929,157)	(3,550,508)	(4,229,554)	679,046	Recruitment freeze, no cost of living rise, removal of casual hourly paid staff
Operating Costs	(1,142,990)	(445,404)	(1,118,740)	673,336	
Central Support Costs	(887,372)	(1,057,858)	(981,459)	(76,400)	
Total Expenditure	(5,959,518)	(5,053,771)	(6,329,753)	1,275,982	
Total Surplus/(Deficit)	299,695	(491,868)	0	(491,868)	



- ☐ Promotional campaign to encourage people back to our venues
- ☐ Fundraising campaign













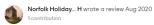












•••••

Fantastic museum its not an all dayer but definetly worth a vist and especially on a wet day. Attention to detail is superb. As with everything covid has took the edge off it but they have done a good job. Well impressed will go back.

Read less 🔺

Date of experience: August 2020

Trip type: Travelled with family

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC

Helpful 🖒 Share

Jam

James Bowman

★★★★ 2 weeks ago

friendly and amazing with social distancing and making sure all that visit are safe and have a great time

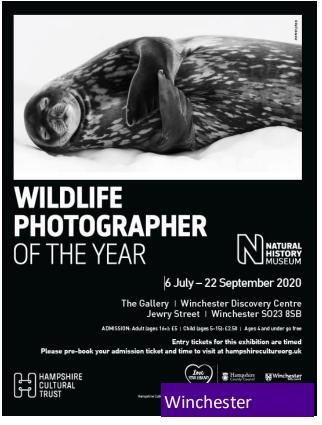
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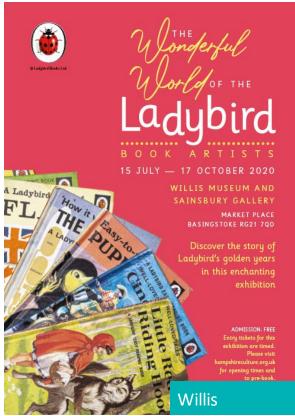


### Flagship Galleries

Returning, where we left off...









#### **Earned income**



July	August
-	_

	2019-20	Budget	Forecast	Actual	2019-20	Budget	Forecast	Actual
Visitors	32,005	29,977	7,494	4,529	46,668	42,984	10,746	14,332
Venue Donations	£4,640	£3,207	£802	£698	£8,237	£4,492	£1,123	£1,804
Gift Aid	£4,632	£8,493	£2,123	£4,071	£11,886	£18,935	£4,734	£11,001
Admissions	£41,963	£70,765	£17,691	£24,811	£108,458	£140,800	£35,200	£66,215
Box Office	£22,746	£23,451	£0	£0	£2,218	£647	£0	£370
Workshops	£6,703	£8,371	£0	£2,015	£17,649	£9,990	£0	£2,032
Other income	£29,761	£17,497	£4,374	£1,112	-£24,526	£16,042	£4,010	£3,841
Shop sales	£9,078	£16,294	£4,073	£6,190	£30,735	£33,727	£8,432	£14,518
Cafe and bar sales	£27,628	£39,398	£9,849	£4,341	£41,372	£45,888	£11,472	£13,189
Events Income	£280	£1,675	£419	£0	£11,577	£1,575	£394	£0
Total Income	£147,432	£189,150	£39,332	£43,238	£207,606	£272,095	£65,365	£112,969
Income per head	£4.61	£6.31	£5.25	£9.55	£4.45	£6.33	£6.08	£7.88



#### **Flagship Galleries**















Mythomania, 27 Oct – 16 Jan



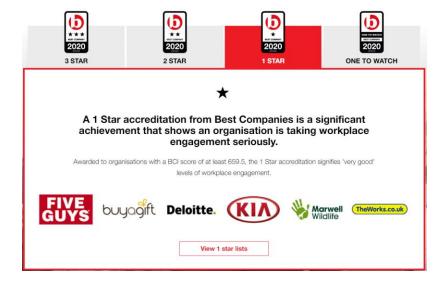
#### Best Companies Pulse Survey: Jul – Aug 20

Engagement Scores & Response Rate Hampshire Cultural Trust Overall









Indicative placing:

No. 54

We did not take part in the actual process in 2020 but our score would put us at 54 if we had returned these results.



#### **Looking ahead**

# MR SIMPSON'S TEDDY BEAR MUSEUM

#### PIER FLOORPLAN

